



YENEPOYA MEDICAL COLLEGE HOSPITAL

Escalation Matrix- Maintenance Department

Level 1	Back Bone Software / Call	S.D.A		5033
Level 2	Old Building	Mr. Ashok	In chargers	813340
	EMD Building	Mr. Sukesh		813322
	Old building & EMD	Mr. Sunil		813319
Level 3	Mr. Abdul Rasheed	Supervisors		813697 7259232022

Escalation Matrix- Bio Medical Engineering Department

Level 1	Back Bone Software / Call	Department		2090
Level 2	Old Building & EMD Building	Mr.Sampath	Technician	813 346 9481513027
		Mr.Sudeesh		813 132 8277329641
		Ms. Sruthy Nandakumar	Bio-Medical Engineer	813 715 8921183277
Level 3	Ms. Anseera PM	Biomedical In charge		813 387 7204720949